



## Quality Management Policy

Construct Global Group is committed to implementing and maintaining a Quality Management System that will improve efficiency and productivity, and ensure that all work processes provided by the Group and / or its Projects and their contractors meet the requirements of the Client.

Our primary quality management objective is to strive for zero defect and therefore be highly resistant to nonconforming product and service delivery over which the Group and / or its Projects have control or partial control.

Our objectives are to be achieved by:

- Managing quality in a systematic way
- Compliance with standards of good practice including all legislative requirements and AS/NZS ISO9000
- Continual improvement of the Quality Management System
- Ensuring that staff and other stakeholders associated with quality management have the competence, resources and authority to provide conforming products and service delivery
- Ensuring that the staff and other stakeholders perceive conforming specification objectively and are motivated to behave in a manner that ensures specification delivery
- Ensuring nonconformance and the reasons for its existence are identified and reported, and that it is addressed in a technically adequate way
- Promoting a work culture based on staff and stakeholder involvement, ownership, team work, education, training and leadership
- Building self-esteem, empowerment, pride, enthusiasm and encouraging innovation
- Promoting the philosophy that quality management is not a priority that can be reordered but is a value associated with every priority
- Recognising achievement in quality management.